

## Appendix 5: Program Material Examples Continued

### 2. SPIPA NATIVE WOMEN'S WELLNESS PROGRAM — PATIENT SATISFACTION SURVEY PAGE 1 OF 2



#### NATIVE WOMEN'S WELLNESS PROGRAM

Patient survey: Please complete and return to your Outreach Worker

1. My last mammogram was:
  - Less than 1 year ago
  - 1-2 years ago
  - More than 2 years ago
  - Never
  
2. If I had a mammogram, I got it at:
  - At the Tribal clinic or casino
  - Outside the tribe
  
3. If I got my mammogram at the tribal clinic, I was
  - Very satisfied with the service I received
  - Somewhat satisfied
  - Neither satisfied or unsatisfied
  - Somewhat unsatisfied
  - Very unsatisfied
  
4. If I got my mammogram at another provider, it was because:
  - It was more convenient
  - I didn't know I could get it at the tribal clinic
  - I didn't want to get it at the tribal clinic because \_\_\_\_\_
  - I saw my regular health provider
  
5. If I never had a mammogram, it was because:
  - I am not old enough
  - Lack of childcare
  - Lack of transportation
  - No health insurance/to expensive
  - Afraid of finding a problem
  - Bad experience in the past
  - It goes against my faith/culture
  - To embarrassing or painful
  
6. My last Pap test was:
  - Less than a year ago
  - 1-2 years ago
  - More than 2 years ago
  - Never
  
7. If I had a Pap test, I got it:
  - At the tribal clinic
  - Outside of the tribe

**South Puget Intertribal Planning Agency**

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## Appendix 5: Program Material Examples Continued

### 2. SPIPA NATIVE WOMEN'S WELLNESS PROGRAM — PATIENT SATISFACTION SURVEY PAGE 2 OF 2

8. If I got my Pap at the tribal clinic, I was:
- Very satisfied with the service I received
  - Somewhat satisfied
  - Neither satisfied or unsatisfied
  - Somewhat unsatisfied
  - Very unsatisfied
9. If I got my Pap test at another provider, it was because:
- It was more convenient
  - I didn't know I could get it at the tribal clinic
  - I saw my regular health provider
  - I didn't want to go to the tribal clinic because \_\_\_\_\_
10. If I never had a Pap test it was because:
- Lack of childcare
  - Lack of transportation
  - No health insurance/to expensive
  - Bad experience in the past with doctor/hospital
  - Afraid of finding a problem
  - To embarrassing or painful
  - It goes against my faith/culture
11. If I never had a mammogram or Pap, I may have one if: \_\_\_\_\_  
\_\_\_\_\_
12. I have been to an educational wellness community event at my tribe or another SPIPA tribe in the last year
- Yes
  - No
13. If I checked yes, the health information I learned was helpful to my family or me
- Yes
  - No
14. If I checked no, I didn't attend because:
- Lack of child care
  - Lack of transportation
  - I didn't hear about the event
  - It was an inconvenient place/time
  - I wasn't interested
15. If I checked no, I would be more likely to attend in the future if: \_\_\_\_\_  
\_\_\_\_\_
16. I would like to see more intertribal wellness events:
- Yes
  - No
17. Topics that would be important to me are: \_\_\_\_\_  
\_\_\_\_\_
18. How could the Native Women's Wellness Program (NWWP) improve?  
\_\_\_\_\_

## Appendix 5: Program Material Examples Continued

### 3. HOPI CANCER SUPPORT SERVICES — WELL WOMEN VISIT SURVEY



#### H.O.P. I. Cancer Support Services

P.O. Box 123

Kykotsmovi, Az. 86039

Phone #: 928-734-1151 or 734-1152

#### Well Women Visit Survey

- 1.) Is this your first Well Women's visit? **Yes or No**
- 2.) How was your wait time? (**example:** *too long/quick, boring/not boring*)
- 3.) Did you receive any education today (*video/speaker*)? **Yes or No**
- 4.) Was the **Women's Program** staff courteous? **Yes or No**  
If no, why?
- 5.) Was the Hopi **Health Care Provider** courteous? **Yes or No**  
If no, why?
- 6.) Are you satisfied with your over-all care today? **Yes or No**  
If no, why?
- 7.) What usually holds you back from making appointments? (*Examples: Babysitting issue, no ride, etc.*)
- 8.) Does not having money for gas affect your ability to get to your doctor appointments? **Yes or No**
- 9.) How can we improve your Well Women's visit?

**Thank you for taking the time to fill out our survey!!!  
Great Job for taking great care of your health!!!**